

Did you recently receive an Economic Impact Payment Card? If so, we've provided some Frequently Asked Questions for you to become familiar with the card and how you can use it.

What is the Economic Impact Payment Card?

Your Economic Impact Payment Card contains the money you are receiving as a result of the Coronavirus Aid, Relief, and Economic Security Act (CARES Act). The EIP Card is sponsored by the Treasury Department's Bureau of the Fiscal Service as part of the US Debit Card Program.

Why did I receive an Economic Payment Card?

You received an EIP card because you are eligible for an Economic Impact Payment and the IRS did not have your bank account information. Your Economic Impact Payment, sometimes referred to as your "stimulus payment," was deposited to your EIP card account. The EIP card allows you to quickly access your Economic Impact Payment.

What are my options for using this card?

You have numerous options to use the money on your card:

- You can utilize it as a standard debit card anywhere Visa debit cards are accepted.
- You can utilize the card at any ATM. Fees may apply however both from the ATM owner as well as the issuing bank of the card.
- To use the card either of these ways, you will need to establish the PIN number by calling 1.800.240.8100.

How do I activate my card?

To activate your card, call 1.800.240.8100. During activation, you will be asked to validate your identity by providing, at minimum, your name, address and social security number. You will also be asked to create a 4-digit PIN required for ATM transactions and automated assistance and to hear your balance. For your account security, do not use personal information for your PIN. For cards with more than one name, only the primary cardholder (listed first on the card) may activate the card.

Are the funds in my bank account already?

The EIP debit cards are government issued and pre-loaded with stimulus funds. Our bankers are ready to assist with answering questions when possible. In order to access the funds, you will need to register your card at www.eipcard.com.

Can I transfer the funds directly into my account at ACCESSbank?

You will need to register your card at www.eipcard.com first. Under the login, you can register your card, then you'll be able to transfer the funds. Should you have any additional questions please go to www.eipcard.com.